

CONSENT ON PROCESSING OF PERSONAL DATA
(COMMERCIAL NOTIFICATIONS AND SURVEYS)

Client's code

Name, surname _____
Personal identity number or date of birth _____

As the Client of AS "PNB Banka", in order to henceforth receive useful information from the Bank and its partners on services and offers, please indicate, that you are familiar with the conditions* of your personal data processing and agree to receive the following information:

- information, news and explanations on the Bank and it's partners' products and services;
- the Bank's products and services developed specifically for your convenience, as well as loyalty benefits and friendly offers from the Bank's partners;
- invitations to various contests, lotteries, promotions and similar events.

I am familiar with the conditions of my personal data processing and agree to the processing of my personal data.

As the Client of AS "PNB Banka", in order to henceforth express your opinion and give assessments of the services provided by the Bank and the quality of its customer service, please indicate, that you are familiar with the conditions* of your personal data processing and agree to participate in the surveys:

I am familiar with the conditions* of my personal data processing and agree to the processing of my personal data.

*** Conditions of personal data processing**

In order to prepare or obtain information oriented to the needs of the Bank's clients, the Bank will carry out the accounting, analysis and forecasting of information about the Bank's client and their operations, using the following categories of personal data: (a) simple data – name, surname, date of birth, language of communication, contact information (telephone number, address, e-mail address); (b) behavioural data – the types of the Bank's products or services used and habits of their use; (c) financial data – information on deposits, financial transactions.

To distribute commercial notifications and conduct surveys, the personal data will be processed while in force: (a) consent on processing of personal data given by the Bank's client; (b) transaction relationship between the Bank and the Bank's client; (c) activities that were given consent to use (process) personal data.

The Bank provides its clients with the opportunity to at any time refuse to further receive the commercial notifications or invitations to participate in surveys in the same manner as the commercial notification or invitation to participate in survey is sent, or by submitting an application in paper form at any Bank's client service location, by sending an order electronically using the Bank's automated system for remote access to an account in "PNB Internetbanka", as well as by giving an order by calling the Bank's Contact Centre and identifying oneself with a voice password.

The controller of the processing of personal data of the Bank's clients is AS "PNB Banka" – Riga, 15-2 Elizabetes Street, LV-1010. The Bank without limitation exercises the Bank clients' statutory rights – incl. the right to access, to rectify or to erase their personal data, etc. For the sake of the Bank clients' convenience, AS "PNB Banka" has established the position of Data Protection Officer (Riga, 11 Raiņa boulevard, LV-1050), whom the Bank's clients can address on all issues related to the processing of their personal data.

The Bank may use the services of its cooperation partners when sending out commercial notifications to the Bank's clients as well as organizing the Bank clients' surveys. When choosing its cooperation partners, the Bank follows the highest security standards in the area of customer data processing, suitable to the financial sector, as well as regularly monitors and controls the activities of its cooperation partners and their compliance with the raised security requirements.

In the event of unlawful personal data processing, the Bank's clients have the right to lodge complaints with the Bank, where such complaints will be handled by the Bank's Data Protection Commission, or with the personal data protection supervisory authority – the Data State Inspectorate (Riga, 11/13-11 Blaumaņa Street, LV-1011).

If you disagree:

- to receive commercial notifications, please indicate: I disagree.
- to participate in the surveys, please indicate: I disagree.

Date: ____/____/____

(signature, name, surname)