



**JSC „NORVIK BANKA”  
Public report  
II quarter 2018**



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## Report of the Management Board

The dynamic events recorded in the financial sector in Q1 of 2018 continued also in Q2 calming down only towards the end of Q2. Nevertheless, *Norvik Banka* proceeded with implementation of the earlier adopted strategy - greater focus on the Latvian business and servicing of senior clients in particular. It is a client segment where we are aware of our competitive advantage supported by the largest service network in Latvia and knowledge of the financial needs of senior clients acquired over the years.

The Bank's financial result in Q2 of 2018 is 31 thousand euro.

In Q2 the Bank's capital adequacy ratio was 14,59%, while liquidity ratio – 58,97% (compared to 57,80% as at 31 March 2018).

The Bank's deposit portfolio was 511,4 million euro, the loan portfolio decreased slightly compared to Q1 of this year reaching 205,1 million euro (215,3 million euro - as at 31 March 2018).

During the reporting period, the Bank's assets amounted to 618,7 million euro.

In Q2 *Norvik Banka* continued to modernise the Bank's customer service centres and on 12 April, taking care of its clients, opened a new branch in Riga, at Stirnu street 26. It is expected that in near future *Norvik Banka* will open 2 new branches as well as renovate the existing ones.

Also in Q2 *Norvik Banka* continued to co-operate actively with the Latvian Pensioners' Federation. The Bank took part in several events dedicated especially to seniors and supported the seniors' festival "Zelta ritmi" (the Golden Rhythms). The Programme for Employment of the Seniors is gaining momentum and currently employs 12 senior consultants who provide financial consultations to other seniors in a manner that is understandable to them. The Programme for Employment of the Seniors has helped to strengthen the bank's relations with the existing clients, promote understanding of the range of the bank's services as well as attract new clients. Over the period of six months the consultants of the seniors have delivered a total of nearly 12 000 consultations resulting in the clients being able to select the financial solutions suitable for their needs more adequately.

Also in Q2 of 2018 we continued with the well-established tradition - greeting of the Bank's clients - centenarians on their jubilee. The managers of the Latvian business segment greeted these clients in person.

While taking particular care of the segment of seniors and exploring the needs of senior clients, we uncovered that 60% of the seniors found it difficult to pay the housing maintenance expenses, especially in winter. Taking this into account, *Norvik Banka* developed a special offer for seniors – 'Savings Account for Heating Bills' that allows accumulating savings in summer when the heating, gas and electricity bills are a bit smaller.

Having explored the solutions for more convenient remote access to the bank's services, *Norvik Banka* started to offer a new authorisation tool – *Google Authenticator*. It is an up-to date, secure and free of charge mobile application making it possible to register with, approve the payments and documents at the Internet bank *e-Norvik*.

In Q2, *Norvik Banka* in co-operation with *Compensa Life Vienna Insurance Group* introduced a new insurance product – health insurance for natural persons. The move was based on the results of the opinion poll conducted by *Norvik Banka* revealing that nearly half (49%) of the population of Latvia had spent up to 50 euro on medical expenses within the last three months. This insurance solution spares the clients the expenses of unexpected medical assistance.

At the end of June, the annual conference of the long-term partner of *Norvik Banka* - payment system *Mastercard®* took place in Lvov. This year the conference with a motto: 'Empowering You in



the Digital Economy' was visited by representatives of the financial sector from more than 24 countries, including also from *Norvik Banka*. For *Norvik Banka* that takes great interest in the modern technologies, *Mastercard* conference was an opportunity to get acquainted with the news, perspective future developments and projects in the field of payments. Such novelties have the potential to speed up and make the cashless and digital services more convenient and what is of utmost importance - more reliable and safer.

At the beginning of Q2 *Norvik Banka* started to co-operate with *Forbes Latvia* by contributing a 'Story of Experienced Entrepreneur' where senior entrepreneurs ready to share their experience and inspire will give pieces of useful business advice to the younger generation of entrepreneurs.

By way of continuing with the productive co-operation and to intensify the discussions about the financial technologies (*FinTech*) and promote attraction of investments to the start-ups, *Norvik Banka* will be the official bank of the *Digital Freedom Festival* for the third year in a row. In Q2 a co-operation agreement was signed in support of the festival within the framework of which from 30 November until 1 December the *Investors' Lounge* of *Norvik Banka* would host the discussions about impact of the new technologies onto the banking and financial sectors. Also, this year the festival will offer for discussion the most topical issues currently on the minds of the technology professionals, entrepreneurs and politicians all over the world with an emphasis on the global challenges. The saying goes: 'Only that Endures Which Changes', therefore, either it being in Latvia or elsewhere, we must be able to adapt and take the best that the new world of technologies gives us.

## Bank's strategy and targets

The Bank has set itself the target of becoming a leading, successful universal bank with an extensive service network in Latvia including versatile access to services via remote interaction channels.

The Bank Group aims to become an international financial services provider, offering customers high-quality financial products and asset management services in the European Union and across Eastern Europe.

Our vision focuses on our customers' needs, creating long-term value for the bank's customers, employees, shareholders and community.

### We are aiming:

- To create a successful and stable universal bank in Latvia, meeting all the customer needs within the regulations framework for success;
- For a high-level of corporate governance to ensure well-controlled, profitable future growth and effective management of the current Non-Core assets;
- To expand the Bank's direct financial services internationally, specifically in the European Union and across Eastern Europe, predominantly via developing capabilities to service customers remotely (by phone, internet, mobile app).

### Focus on markets:

- Multichannel servicing the daily financial needs of Latvian community;
- Integrated product propositions including collateralised lending for small- and med-size businesses in Latvian and Eastern Europe markets;
- Integrated service for transactional needs and asset management for international corporates, making business in spheres of international trade.
- Focused development of an artisan proposition in private banking space targeted to cover traditional needs of affluent and hi-networth individuals at a very high quality level.

### Our strategic goals are based on the following core statements:

- The use of modern information technology and innovative trends across our entire service range;
- Mature corporate culture incorporating modern corporate standards;
- Fostering customer loyalty and keeping it up high towards long-term horizons;
- High quality levels deserving the terms and conditions the bank offers, including pricing;
- Optimize servicing network, amending it with high quality remote channels access capabilities;
- Divest from none-core assets with optimal balance of time to exit and financial result;
- Maintain robust performance characteristics in capital markets.

### Other main building blocks of the Bank's strategy:

- To provide end-to-end servicing of the full customer range, with customer impression and experience driving all product propositions and tech-side enablers;
- To adhere to a prudent investment and lending policy, maintaining a healthy balance of assets risk quality and profitability.
- Enforce the Bank's capabilities to manage any further possible economic downturn influence and/or uncertainties, maintaining capital adequacy at required levels and keeping high quality servicing standards.

## Risk analysis

Management of financial risks, the most significant of which are: liquidity risk, credit risk and market risk being effected in accordance with the Liquidity and Liquidity Risk Management Policy and Financial Risks Management Policy approved by the Board and the Council of the Bank, as well as other normative documents that comprise the Bank's financial risks management system.

**Liquidity risk** entails the risk that the Bank might not be able to meet its obligations on time and fully. The Bank complies with the following fundamental principles in Liquidity and Liquidity risk management:

- Liquidity is being managed on a daily basis and continuously,
- the following methods are employed in Liquidity and Liquidity risk management: method of coefficients, method for analysis of the term structure of the balance sheet, cash flow forecasting method, method for establishment of limits and stress testing that provides for timely identification, assessment, analysis and management of the Liquidity risk at various periods of time (including intra-day),
- in decision making the Bank is guided by the principle of prudence, preferring Liquidity over risk,
- Liquidity and Liquidity risk management also considers impact of other operational risks of the Bank (*inter alia* market, operational, reputation and credit risk) that is taken into account in the course of stress testing,
- one of the major operational directions of the Bank within the Liquidity management framework is providing of efficient funding sources and their diversification by maturities.
- The Liquidity reserves used by the Bank must be adequately diversified by currencies, remaining maturities and contractors in order to eliminate inexpedient concentration on one source of liquidity only.

The Board and the Assets and Liabilities Committee state the general liquidity risk management criteria by regulating the volume, terms and directions of the Bank's activities. During the 2<sup>nd</sup> quarter of 2018, the Bank's liquidity ratio was 53-61%. For calculation of the Liquidity coverage ratio see page 14 of this report.

**Credit risk** – possibility of the risks incurring in the event the borrower or counterparty is incapable of or refuses to fulfil its obligations towards the Bank as per the provisions of the contract. The credit risk management system includes approval of the methods for evaluation of the credit risks of partners, borrowers and issuers, setting of limits for types, volumes, and maturities of lending and investments into securities, regular assessment of the assets and off-balance sheet liabilities. The Bank's Board and the Credit Committee ensure credit risk management and the Risk Management Division supervises constantly that the internal control of the credit risk management is efficient.

As required by International Financial Reporting Standards - IFRS 9, the Bank calculates the expected credit loss for all types of financial assets held for the purpose of the following business models of: i) collecting contractual cash flows (i.e. principal amount and interest payments for the unpaid principal) and ii) both for collecting contractual cash flows and sale of Financial assets, depending on the classification stage of the financial asset: Stage 1 – includes Financial assets whose Credit risk has not increased significantly as of the initial recognition (assignment); Stage 2 – Financial assets whose Credit risk has increased significantly as of the initial recognition and Stage 3 - defaulted Financial assets and impaired Financial assets under IFRS 9. For Stage 1 and Stage 2 financial assets the special provisions for expected credit loss are calculated based on the probability of default and likely recovery rates, but for Stage 3 financial assets the bank builds special provisions that are calculated as the difference between discounted future cash flows from recoverable assets and the balance sheet value of those assets. As at the reporting date i.e. on 30.06.2018, the following special provisions were established for the expected credit losses: for Stage 1 financial assets – EUR 775 thsd, for Stage 2 financial assets – EUR 47 thsd and Stage 3 financial assets – EUR 30 997 thsd.

**Market risks** – risks that the Bank's income/expenses (and equity capital) may change as a result of unfavourable changes in the market prices of the financial instruments, commodity prices, foreign exchange rates, interest rates.

By analysing the differences in the maturity and adjustment of the interest rates of the assets and liabilities, as well as the net interest margin and yield in relation to currencies and areas of business, the



Board and the Assets and Liabilities Committee set the basic interest rates for deposits and loans for each currency group and period.

The foreign currency risk management is based on meeting the restrictions of the net open position of each foreign currency and the total amount of the net open positions of foreign currencies, in compliance with the requirements of the Financial and Capital Market Commission. In order to avoid the losses arising from adverse changes in the foreign exchange rates, the Capital Market Department follows constantly the total amount of the open foreign exchange position, and the Risk Management Division controls compliance with the restrictions of foreign currency positions. To manage the position, the Bank widely uses derivatives, such as forwards (conclusion of a deal at certain rates on a certain future date) and swaps (sale of the earlier purchased volume of currency on a certain date).

**Operational risk** – risk of direct or indirect losses that the Bank may incur as a result of incorrectly positioned business processes, inefficiency of the internal control procedures, technological damage, unauthorised actions of the personnel or external circumstances and it includes legal risk. Operational risk management is based on well-established procedures describing all the operating processes, proper segregation of fulfilment and control functions, regular audit by the Internal Audit Service; all the operational risk occurrences (employees' mistakes, failures in the IT systems, etc.) are registered in the database and analysed in order to improve the operating processes and enhance internal control system.

Please see Risk management in details:

[https://www.norvik.eu/finance/info\\_atkl\\_2018\\_lv.pdf](https://www.norvik.eu/finance/info_atkl_2018_lv.pdf)

## Bank's shareholders, Council and Management Board

### JSC „NORVIK BANKA” Shareholders

30 June 2018

	Number of shares*	% of total shares	Paid up share capital (EUR`000)
G. Guselnikov	83 705 780	38.31	50 223
G. Guselnikov **	125 985 339	57.66	75 591
Other (individually less than 10%)	8 812 381	4.03	5 288
<b>Total</b>	<b>218 503 500</b>	<b>100.00</b>	<b>131 102</b>

\* All shares are carrying identical voting rights. Each share has a par value of **EUR 0.60**.

\*\* Indirectly (in accordance with Article 33.<sup>1</sup> (1) 8) of the Credit Institution Law)

### JSC „NORVIK BANKA” Supervisory Council

30 June 2018

<b>Chairman of the Supervisory Council</b>	GRIGORY GUSELNIKOV
<b>Deputy Chairman of the Supervisory Council</b>	ANDERS FOGH RASMUSSEN
<b>Member of the Supervisory Council</b>	IGOR SMOLIN
<b>Member of the Supervisory Council</b>	Dr. AUGUST GUSTAV PAUL HANNING
<b>Member of the Supervisory Council</b>	PETER MICHAEL ODINTSOV

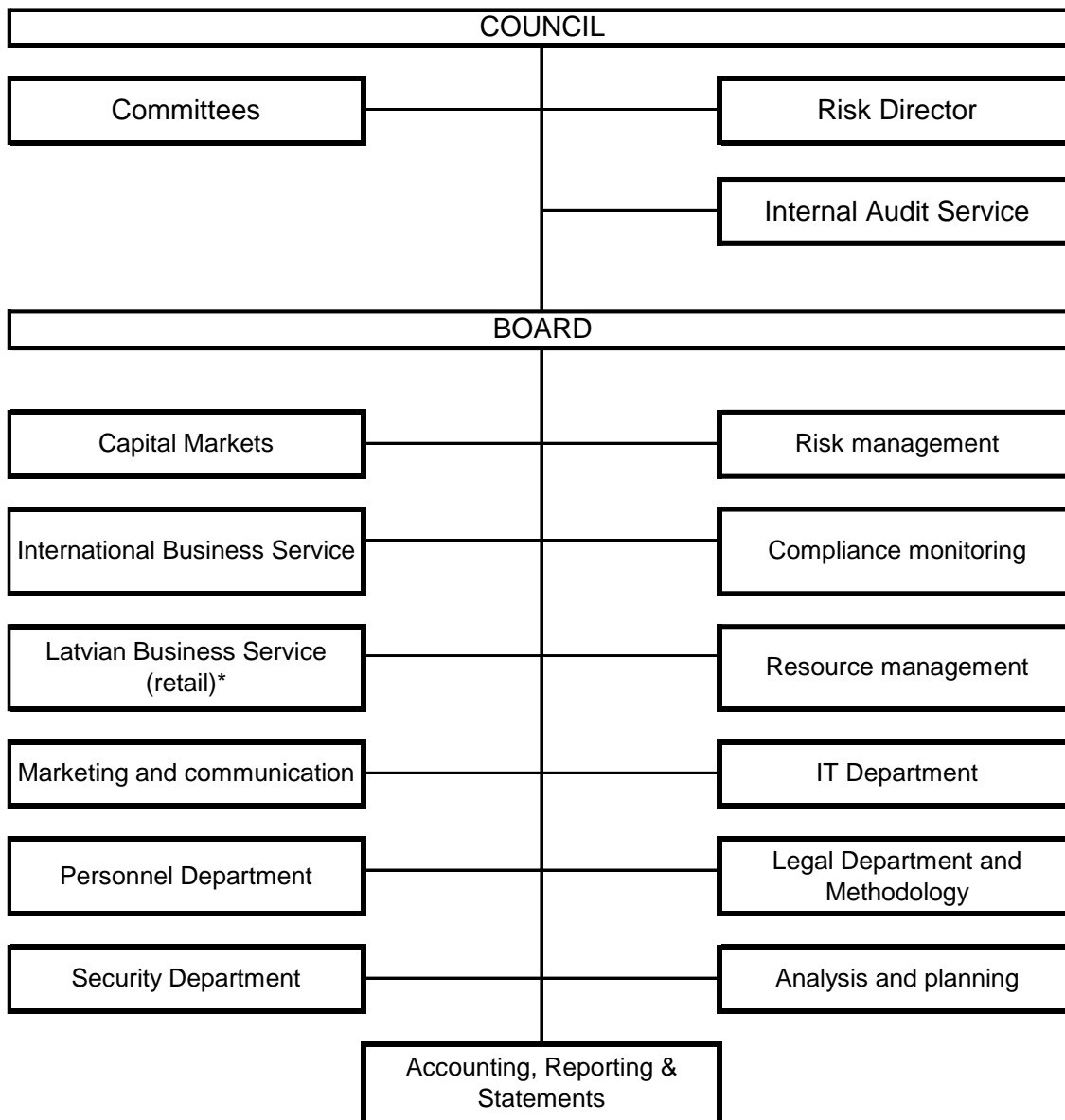
### JSC „NORVIK BANKA” Management Board

30 June 2018

<b>Chairman of the Management Board</b>	OLIVER RONALD BRAMWELL
<b>Members of the Management Board</b>	ALEXEY KUTYAVIN
	ANNA VERBICKA
	DMITRY KALMYKOV



## JSC Norvik Banka organizational structure



\* Branch list please see <https://www.norvik.eu/en/map?type=branches>

## Consolidation Group Composition

30 June 2018

Ser No.	Name of company	Registration number	Country of domicile, registration address	Company type*	Portion of a holding in share capital (%)	Portion of voting rights in the company (%)	Motivation for inclusion in the group**
1	"Norvik" liquidation Universal Credit Organisation CJSC	NR. 14	AM, Yerevan, 12 Saryan Str.	OFI	100	100	SC
2	"Norvik IPS AS SIF Nākotnes Īpašumu Fonds"	40003411599	LV, Rīga, E. Birznieka-Upīša 21	SPC	100	100	SC
3	"Norvik Banka UK" Limited	8940522	GB, London, 46/48 Grosvenor Gardens, 1st floor	OFI	100	100	SC
4	AS "NORVIK ieguldījumu pārvaldes sabiedrība"	40003411599	LV, Rīga, E. Birznieka-Upīša 21	IMC	100	100	SSC
5	SIA "Sport Leasing"	40203018685	LV, Rīga, E. Birznieka-Upīša 21	LC	100	100	SC
6	Calleri Limited	120273C	IM, IM15PD, Fort Anne Douglas	OFI	100	100	SC

\* BNK – bank, EMI – electronic money institution, IBC – investment brokerage company, IMC – investment management company, PF – pension fund, LC – leasing company, OFI – other financial institution, SPC – supporting company,

FMC – financial management company, MFMC – mixed financial management company.

\*\* SC – subsidiary company; SSC – subsidiary of the subsidiary company; PC – parent company, SP – subsidiary of the parent company, OC – other company."

## Balance sheet

30 June 2018

EUR'000

Ser No.	Item	Reporting period		Preceding reporting year	
		Bank	Group	Bank	Group
		Non-audited	Non-audited	Audited	Audited
1	Cash and demand deposits with the central bank	115 527	115 530	131 977	131 978
2	Demand deposits with credit institutions	22 016	22 463	40 180	40 346
3	Financial assets designated at fair value through profit or loss	221	221	384	384
4	Financial assets at fair value through other comprehensive income *	221 331	173 457	318 249	228 234
5	Financial assets at amortised cost	205 096	211 309	243 933	250 877
6	Derivatives – Hedge accounting	0	0	0	0
7	Fair value changes of the hedged items in portfolio hedge of interest rate risk	0	0	0	0
8	Investments in subsidiaries, joint ventures and associates	0	0	0	0
9	Tangible assets	43 103	54 054	43 451	43 484
10	Intangible assets	1 274	1 686	1 115	1 527
11	Tax assets	0	86	0	114
12	Other assets	9 660	10 025	9 359	10 580
13	Non-current assets and disposal groups classified as held for sale	445	1 166	445	206 186
<b>14</b>	<b>Total assets (1.+...+13.)</b>	<b>618 673</b>	<b>589 997</b>	<b>789 093</b>	<b>913 710</b>
15	Liabilities to central banks	0	0	0	0
16	Demand liabilities to credit institutions	1 650	1 650	2 062	2 059
17	Financial liabilities designated at fair value through profit or loss	41	41	1 199	1 199
18	Financial liabilities measured at amortised cost	546 838	523 604	720 698	677 769
19	Derivatives – Hedge accounting	0	0	0	0
20	Fair value changes of the hedged items in portfolio hedge of interest rate risk	0	0	0	0
21	Provisions	1 092	1 181	812	895
22	Tax liabilities	0	50	0	73
23	Other liabilities	12 472	12 607	3 410	3 610
24	Liabilities included in disposal groups classified as held for sale	0	0	0	172 379
<b>25</b>	<b>Total liabilities (15.+...+24.)</b>	<b>562 093</b>	<b>539 133</b>	<b>728 181</b>	<b>857 984</b>
26	Capital and reserves	56 580	50 864	60 912	55 726
<b>27</b>	<b>Total capital and reserves and liabilities (25.+26.)</b>	<b>618 673</b>	<b>589 997</b>	<b>789 093</b>	<b>913 710</b>
<b>28</b>	<b>Commitments and contingencies</b>	<b>5 630</b>	<b>5 627</b>	<b>6 805</b>	<b>6 802</b>
29	Contingent liabilities	3 459	3 459	3 474	3 474
30	Liabilities to customers	2 171	2 168	3 331	3 328

\* including participation in the share capital of the related, associated undertakings and closed investment funds (which are the Bank's auxiliaries) at the end of period amounted 142 171 EUR'000, in the previous year-end – 175 690 EUR'000.

## Profit / Loss Statement and other comprehensive income

30 June 2018

EUR'000

Ser No.	Item	Reporting period		Respective period of the preceding reporting year	
		Bank	Group	Bank	Group
		Non-audited	Non-audited	Non-audited	Non-audited
1	Interest income	5 598	5 628	8 217	16 823
2	Interest expense	( 3 259)	( 3 223)	( 4 116)	( 10 314)
3	Dividend income	2 111	16	23	23
4	Fee and commission income	14 582	15 097	12 375	16 131
5	Fee and commission expenses	( 2 764)	( 2 742)	( 2 327)	( 2 674)
6	Gains or losses on financial assets & liabilities not measured at fair value through profit or loss, net (+/-)	( 2 492)	( 13 712)	1 723	368
7	Gains or losses on financial assets and liabilities designated at fair value through profit or loss, net (+/-)	5 034	5 026	( 4 116)	( 3 005)
8	Gains or losses from hedge accounting, net (+/-)	0	0	0	0
9	Exchange differences [gain or loss], net (+/-)	( 69)	( 71)	8 874	9 204
10	Gains or losses on derecognition of non financial assets other than held for sale, net (+/-)	0	0	0	0
11	Other income	1 427	1 417	887	957
12	Other expense	( 377)	( 405)	( 663)	( 695)
13	Administrative expenses	( 17 539)	( 18 319)	( 14 128)	( 21 483)
14	Depreciation and amortization	( 1 261)	( 1 269)	( 1 075)	( 1 357)
15	Profit or loss recognized as a result of changes in the contractual cash flows of a financial asset (-/+)	0	0	0	0
16	Provisions or reversal of provisions (-/+)	( 113)	( 113)	( 1 632)	( 1 407)
17	Impairment or reversal of impairment (-/+)	( 539)	( 552)	( 478)	1 027
18	Negative goodwill recognised in profit or loss	0	0	0	0
19	Share of the profit or (-) loss of investments in subsidiaries, joint ventures and associates accounted for using the equity method	0	0	0	0
20	Profit or loss from non-current assets and disposal groups classified as held for sale (+/-)	0	298	0	( 39)
21	Profit or loss before tax (+/-)	339	( 12 924)	3 564	3 559
22	Income tax	( 308)	( 284)	( 258)	( 295)
<b>23</b>	<b>Profit/loss of the reporting period (+/-)</b>	<b>31</b>	<b>( 13 208)</b>	<b>3 306</b>	<b>3 264</b>
24	Other comprehensive income for the year (+/-)	( 3 161)	10 650	( 5 931)	( 5 284)

Independent auditors have not audited Bank's financial statements during the reporting period.

## Total capital and capital requirement calculation report

30 June 2018

EUR'000

Ser No.	Item	Reporting period	
		Bank	Group
<b>1</b>	<b>Own funds (1.1.+1.2.)</b>	<b>77 098</b>	<b>71 218</b>
1.1	Tier 1 capital (1.1.1.+1.1.2.)	52 425	46 545
1.1.1.	Common equity Tier 1 capital	52 425	46 545
1.1.2.	Additional Tier 1 capital	0	0
1.2.	Tier 2 capital	24 673	24 673
<b>2</b>	<b>Total risk exposure amount</b>	<b>528 456</b>	<b>520 399</b>
2.1.	Risk weighted exposure amounts for credit, counterparty credit and dilution risks and free deliveries	442 173	433 035
2.2.	Total risk exposure amount for settlement/delivery	0	0
2.3.	Total risk exposure amount for position, foreign exchange and commodities risks	2 576	4 694
2.4.	Total risk exposure amount for operational risk	83 636	82 599
2.5.	Total risk exposure amount for credit valuation adjustment	71	71
2.6.	Total risk exposure amount related to large exposures in the trading book	0	0
2.7.	Other risk exposure amount	0	0
<b>3</b>	<b>Capital ratios and capital levels</b>		
3.1	Common equity Tier 1(CET1) capital ratio (1.1.1./2.*100)	9.92%	8.94%
3.2.	Surplus(+)/Deficit(-) of CET1 capital (1.1.1.-2.*4.5%)	28 644	23 127
3.3.	Tier1 Capital ratio (1.1./2.*100)	9.92%	8.94%
3.4.	Surplus(+)/Deficit(-) of Tier1 capital (-) (1.1.-2.*6%)	20 718	15 321
3.5.	Total capital ratio (1./2.*100)	14.59%	13.69%
3.6.	Surplus(+)/Deficit(-) of total capital (1.-2.*8%)	34 822	29 586
<b>4</b>	<b>Capital buffers (4.1.+4.2.+4.3.+4.4.+4.5.+4.6.)</b>	<b>13 329</b>	<b>13 142</b>
4.1.	Capital conservation buffer	13 211	13 010
4.2.	Conservation buffer due to macro-prudential or systemic risk identified at the level of a Member State	0	0
4.3.	Institution specific countercyclical capital buffer	118	132
4.4.	Systemic risk buffer	0	0
4.5.	Other Systemically Important Institution buffer	0	0
<b>5</b>	<b>Capital ratios including adjustments</b>		
5.1.	Asset value adjustments for prudential purposes	0	0
5.2.	CET1 capital ratio including p. 5.1 adjustments	9.92%	8.94%
5.3.	Tier1 capital ratio including p. 5.1 adjustments	9.92%	8.94%
5.4.	Total capital ratio including p. 5.1 adjustments	14.59%	13.69%

## Information on equity and capital adequacy ratios

30 June 2018

EUR'000

Ser No.	Item	Reporting period	
		Bank	Group
1.A	Own funds if the transitional period of IFRS 9 would not apply	75 889	70 009
1.1.A	Tier 1 capital if the transitional period of IFRS 9 would not apply	51 216	45 336
1.1.1.A	Tier 1 core capital if the transitional period of IFRS 9 would not apply	51 216	45 336
2.A	Total exposure value if the transitional period of IFRS 9 would not apply	527 807	519 751
3.1.A	Tier 1 core capital ratio if the transitional period of IFRS 9 would not apply	9.70%	8.72%
3.3.A	Tier 1 capital ratio if the transitional period of IFRS 9 would not apply	9.70%	8.72%
3.5.A	Total capital ratio if the transitional period of IFRS 9 would not apply	14.38%	13.47%

## Liquidity coverage ratio calculation

30 June 2018

EUR'000

Ser No.	Item	Reporting period	
		Bank	Group
1.	Liquidity buffer	173 070	173 070
2.	Net liquidity outflow	58 370	57 229
3.	Liquidity coverage ratio (%)	297%	302%



## Performance Indicators of the Bank

30 June 2018

Item	Reporting period		Respective period of the preceding reporting year	
	Bank	Group	Bank	Group
Return on equity (ROE) (%)	0.11	( 50.26)	6.26	6.52
Return on assets (ROA) (%)	0.01	( 3.77)	0.76	0.66

**Information about the total financial instruments (excluding derivatives) the book value breakdown by the countries of which representatives of the securities issued by a net book value more than 10 percent of the bank's equity**

30 June 2018

Country	Financial assets at fair value through other comprehensive income* (EUR`000)	% from Bank`s equity
<b>USA</b>	<b>37 535</b>	<b>48.68%</b>
incl. central government	33 073	42.90%
<b>Latvia</b>	<b>19 989</b>	<b>25.93%</b>
incl. central government	15 115	19.60%

\* Excluding participation in the share capital of associated and related undertakings